

19 September 2024

Good Morning Mr. Kear-

SUBJECT: NCWSA briefing – (Reference: 9 September HOA Meeting Minutes)

FOR: Plantation Point HOA Officer's

We received the minutes yesterday from the 9 September HOA meeting. We were very surprised to see the topic of Sewer Systems on the agenda, and that NCWSA has pushed back on any further support. I have spoken already to some of the residents and none of those I spoke with saw this coming or are pleased. We just moved here within the past 6 months and the HOA briefed that NCWSA took care of the systems minus pumping which is expected of the homeowner. Now all has changed after one meeting. I think I speak for many community members that a special meeting should be called for the whole community to discuss options.

We feel as though this is being forced upon us and any decisions made are done in a vacuum by a select few that are in attendance. We believe any decisions on something like this which could involve high dollar repairs should be totally fleshed out and voted on by the whole community. If the HOA and NCWSA is changing the dynamics of how things are going to be done in the future for the LETT/Septic System, we believe everyone in the community has a vote. Based on the information provided the repair costs now rest exclusively with the individual homeowner. Currently we don't believe that the members of the community have a voice and fair representation in this serious matter.

Moreover, The LETT system that supports this community has failed before, and it's only a matter of time before the system fails again. This system is substandard and has limitations. Maybe the community should look at having Newberry Country invest in a true sewer system which would resolve these problems for good. After all we pay extremely high water and sewer bills to have an inadequate system we are now charged with to maintain. The LETT system in this community has too many parts that can fail. Look no further than the number of service calls for septic repairs. This occurs almost monthly for some which is unsatisfactory. Prior to us moving into our home, our system needed repair. We were told that not all sewer lines had a stop valve at the main feed line. Therefore, if backup occurs in the community, all that waste water is coming back into your home septic/holding tanks. Although this may be a community problem, the homeowner would have absolutely no way to stop this from happening and would have to schedule a service call and absorb the cost. This needs to be addressed because those homeowners without the stop valve could experience never ending service calls which is wrong. Every additional home built in the community puts an extra burden on this system which again is less than adequate.

Appreciate any feedback you can offer and look forward to hearing back from the HOA on a way forward and a potential Town Hall meeting. Please feel free to contact me anytime.

Sincerely-

Steve Tautkus

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